

A red square with a dashed orange border, centered on a white background. Inside the square, the text "University Ombuds Office" is written in white, italicized font.

***University
Ombuds Office***

University Ombuds Office

- Provides a confidential, independent and impartial communications channel for all members of the university community to voice concerns and get assistance in resolving university related issues.
- Established in 1990
- Judi Segall, University Ombudsperson
- Maureen Brower, Associate Ombudsperson



University Ombuds Office

Ombuds Office Mission

A source of information and advice on institutional policies, procedures, rules, regulations;

Provide informal and confidential assistance to campus community members for resolution of University related concerns;

Provide coaching and assist in the development of options for individual inquirers to consider in seeking resolution;

Act as an agent of positive change to improve University practices and procedures.



University Ombuds Office

When would I use the Ombuds Office ?

- Need a sounding board to work out a plan to deal with a work related concern.
- Want a fresh and impartial perspective
- Need clarification on a particular policy or procedure
- Would like to explore all possible options
- Would like someone to listen impartially to your concerns



What kinds of issues can I discuss with the Ombuds ?

- Policy and procedural issues
- Interpersonal conflict with colleague
- Supervisory concern
- Disciplinary Matters
- Discrimination
- Harassment
- Safety Concerns
- Evaluation Concerns
- Other workplace concerns



“You can’t solve a problem with the same mind that created it.”

– Albert Einstein

